

FIG. 1

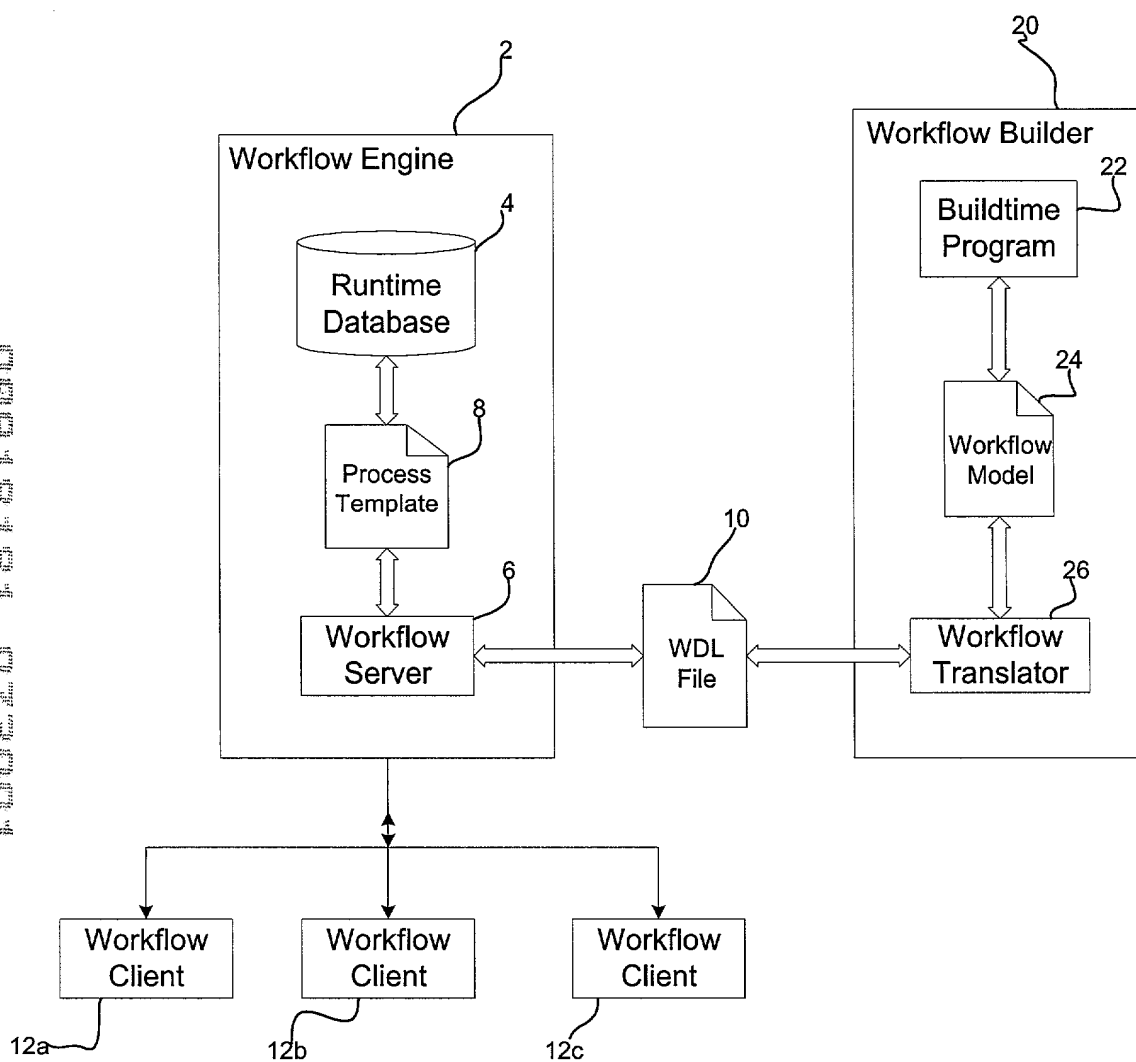


FIG. 2

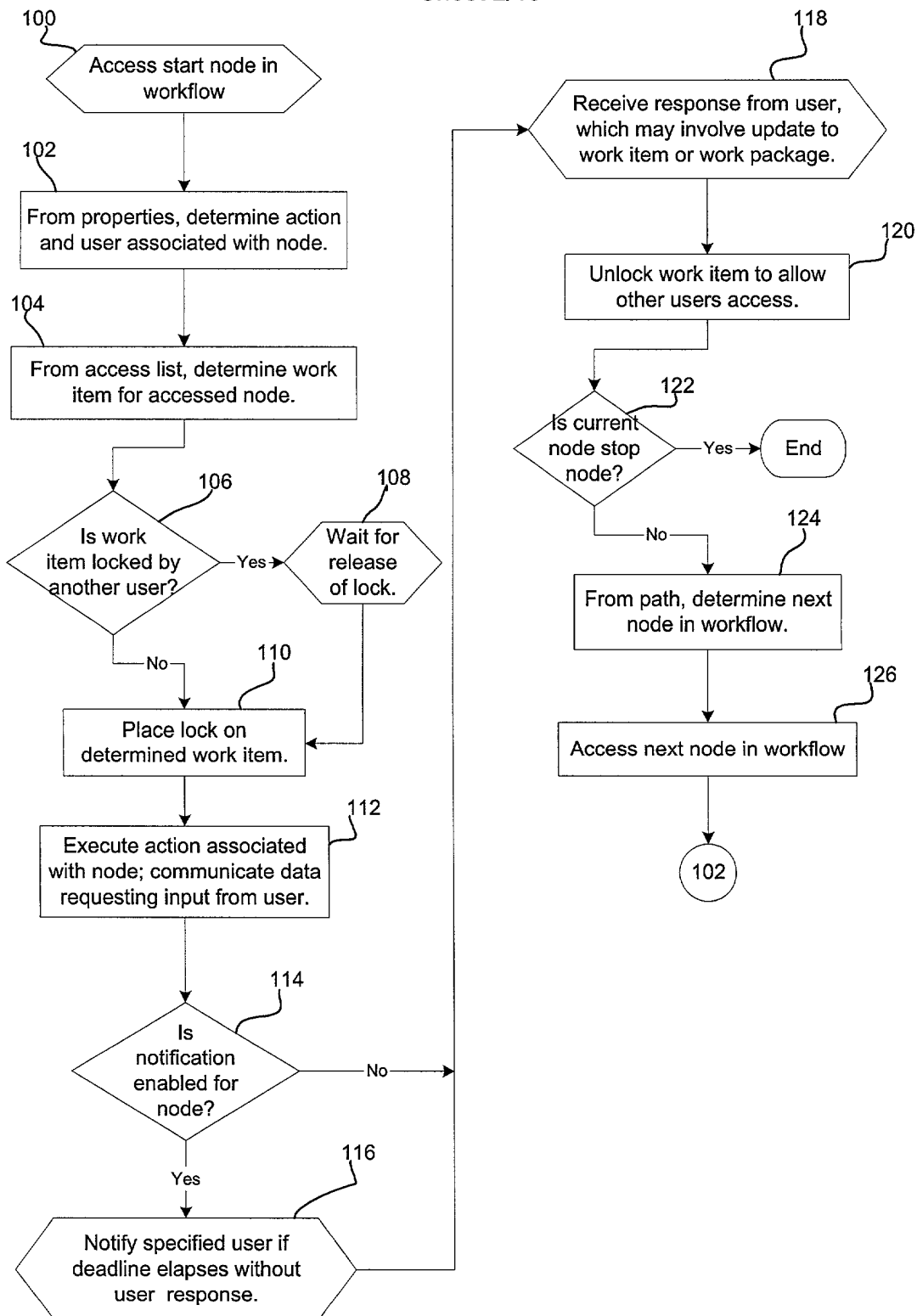


FIG. 3

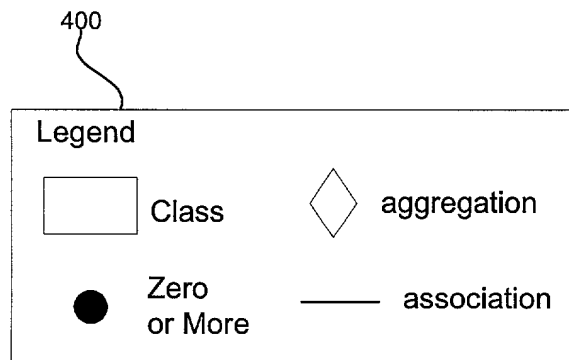
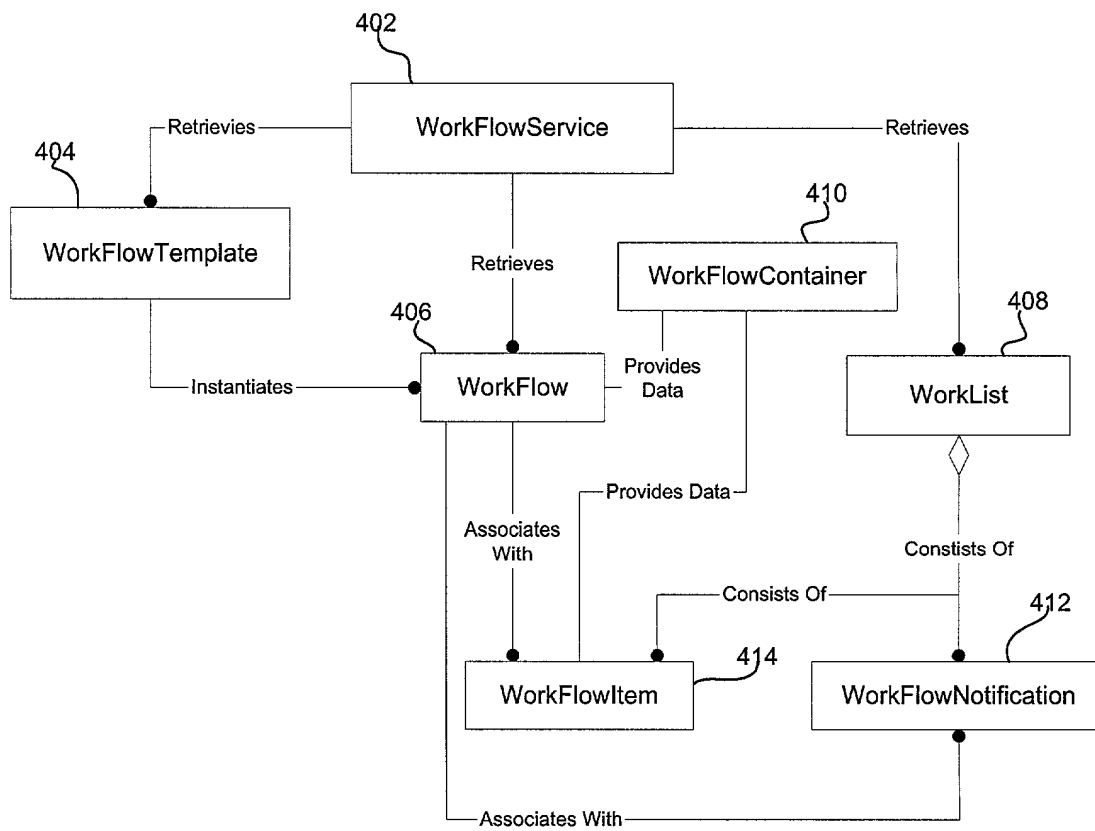
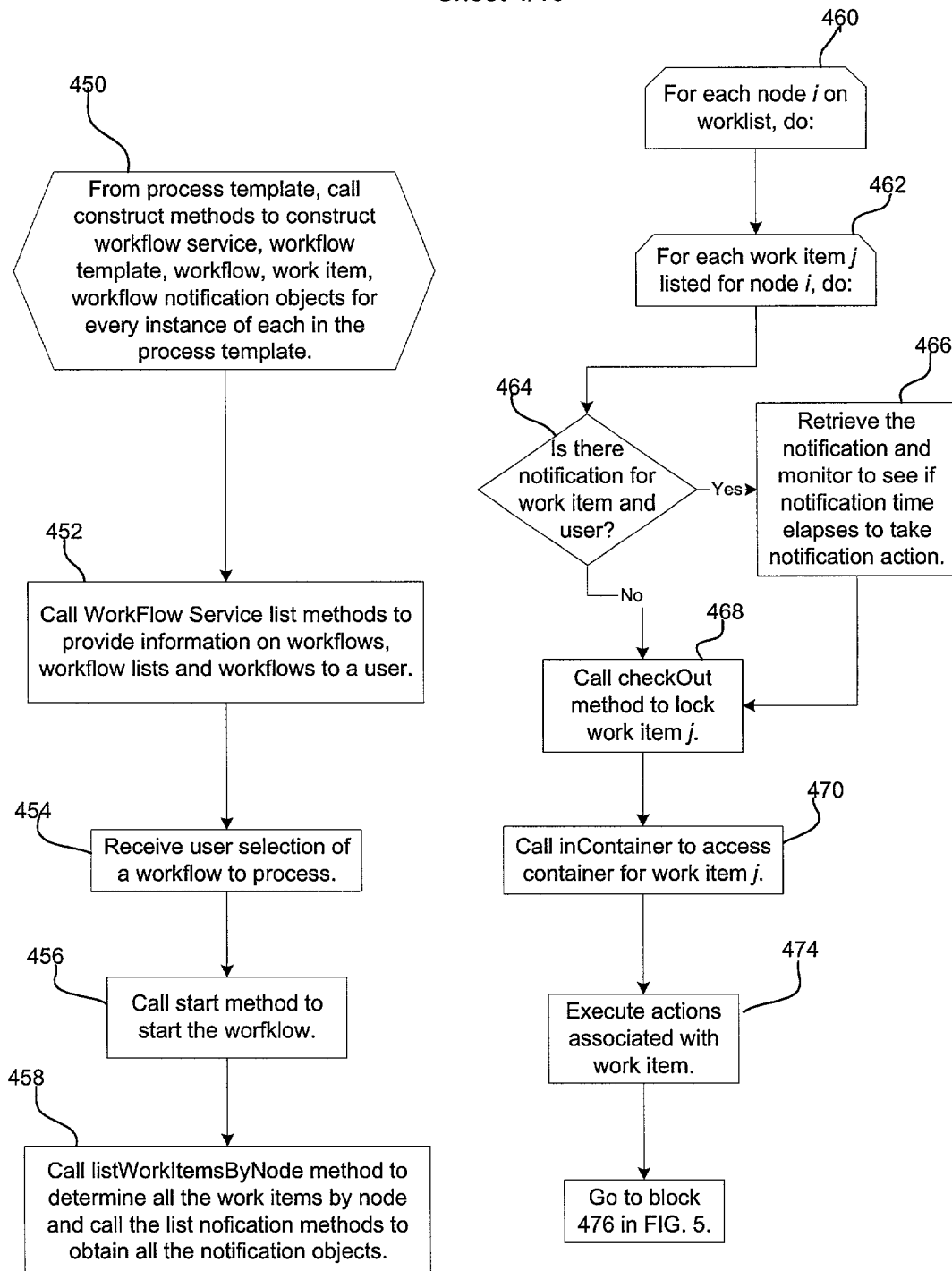


FIG. 4



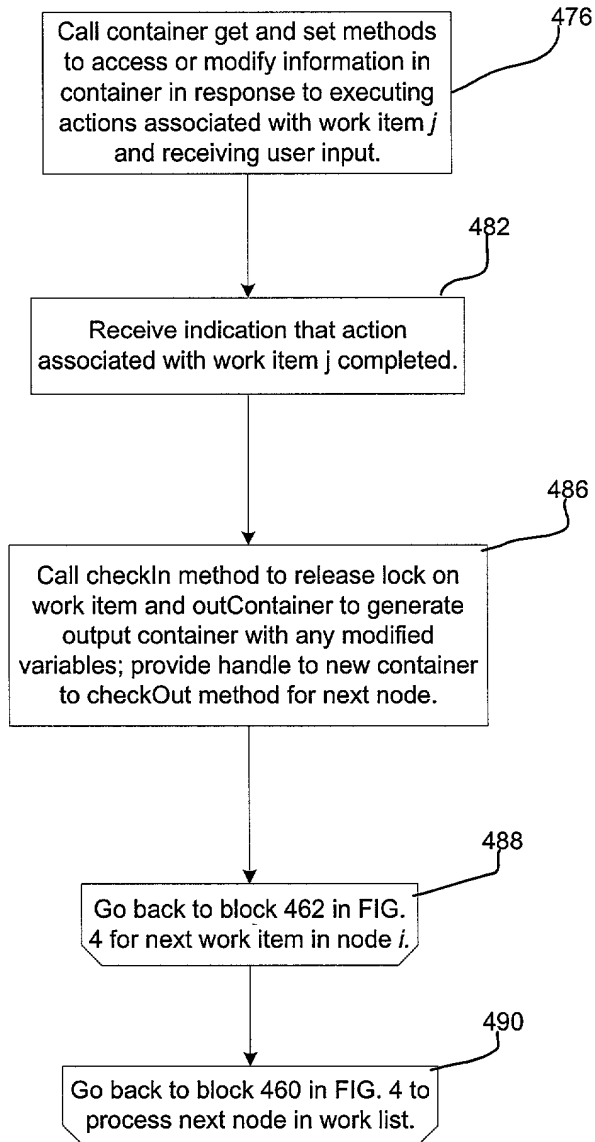


FIG. 6

500

User Defined Priority	Rating
0	1
1-50	2
51-100	3
>100	4

502

504

FIG. 7

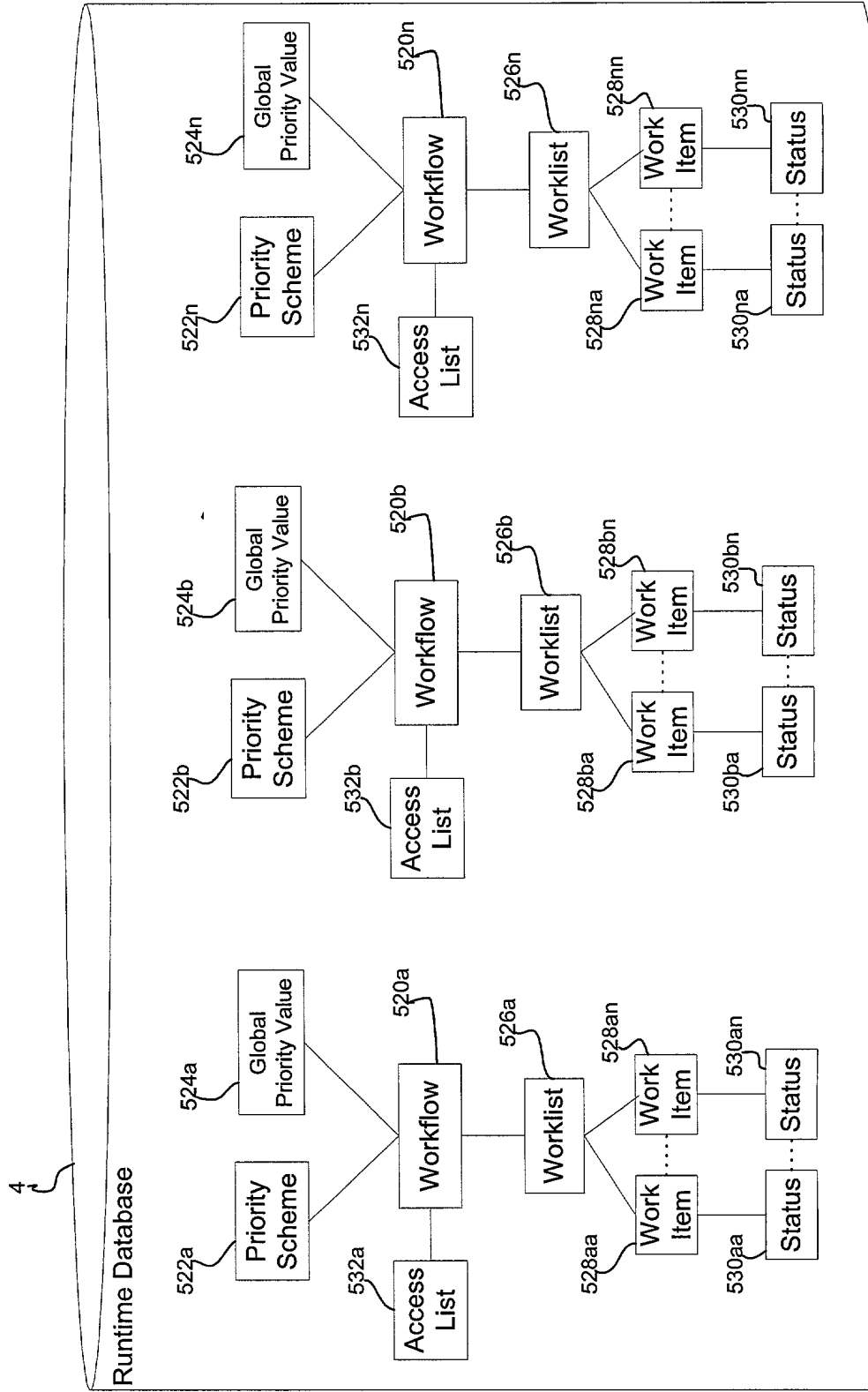
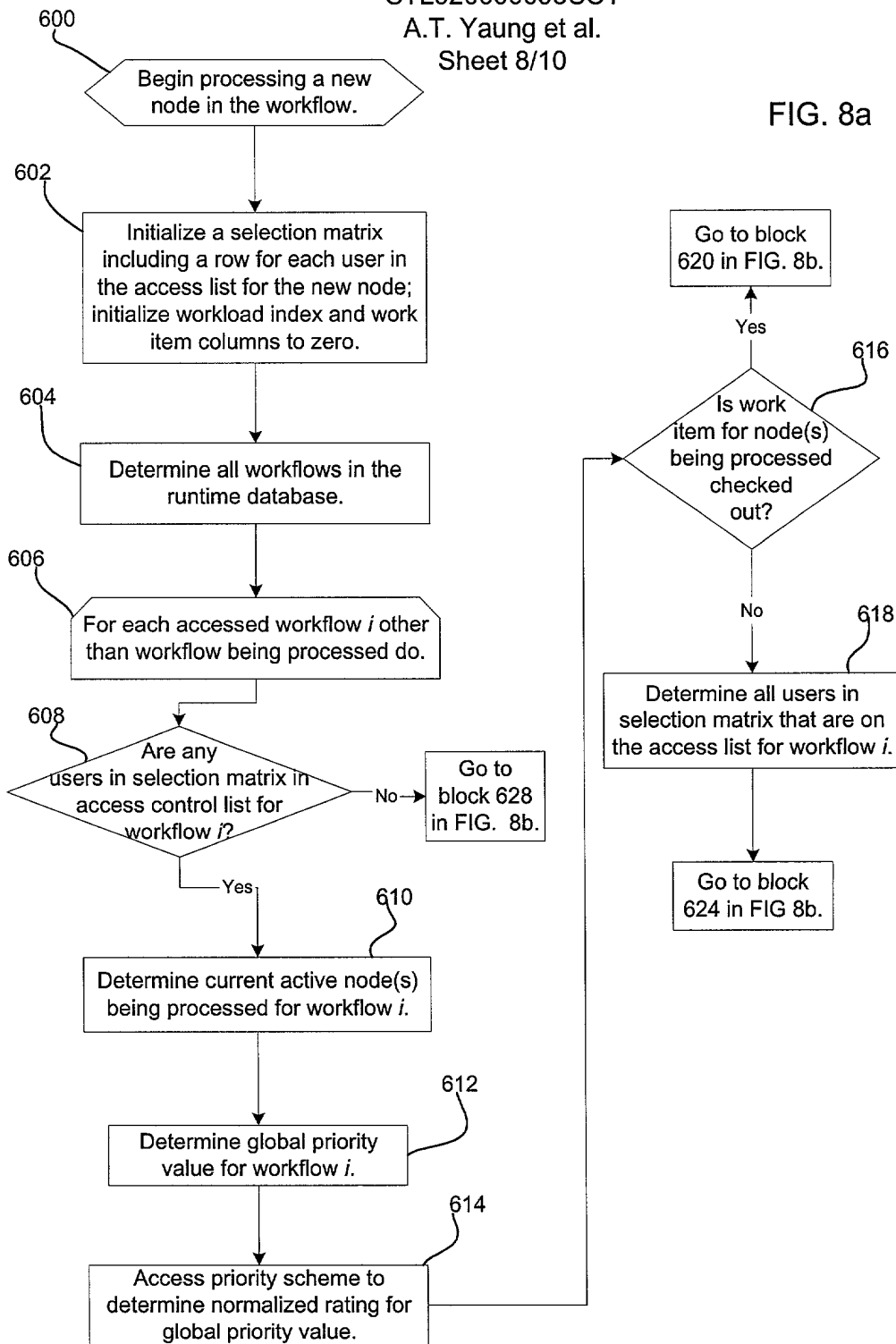


FIG. 8a





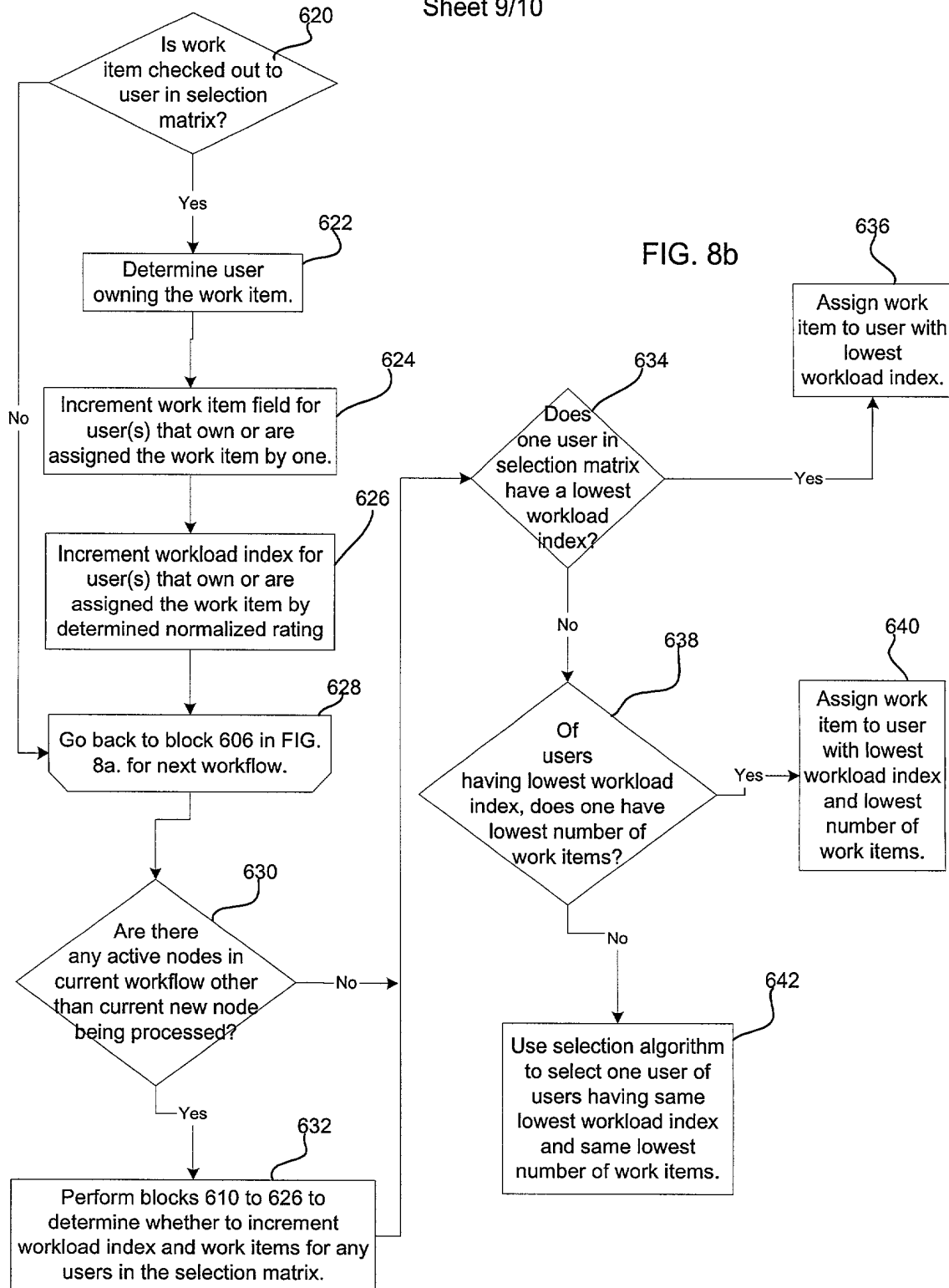


FIG. 9

670

672

674

User	Workload Index	Number of Work Items
U1	11	4
U2	4	2
U3	8	3

Selection Matrix